## **Cancellation**

We would like to inform you that you have a 14-day right of cancellation. If you want to cancel the sales contract, please fill out the form below and send it back to us. The right of cancellation only applies to consumers.

If you cancel a sales contract, we will refund the payments we have received from you, including delivery costs, immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract and the goods.

You can send us the cancellation form below or another clear declaration by post and/or email.

If you exercise your right of cancellation, you must return the goods to the address stated in the form immediately and in any event no later than fourteen days from the day on which you notify us of the cancellation of this contract. You will bear the direct costs of returning the goods.

You must pay for any loss of value of the goods if this loss of value is due to handling of the goods which is not necessary to check their quality, properties and functioning.

There is no right of cancellation for deliveries of goods that have been manufactured according to customer specifications or are clearly tailored to personal needs.

Downloads (e-books, audio and video recordings or software) and consumables (for reasons of hygiene or wear and tear) such as electrodes, electrode gel, adhesive electrodes, electrode sponges, headbands and bath liquids are also excluded from returns.

Please note our terms and conditions.

## **Cancellation form Young Again - Shop**

(www.youngagain.al)

To:
AMC Albania Marketing Consulting ShpK. Rruga Kodra e Diellite 3 Top 26 1000 Tirana
Mail: ruecksendung@youngagain.com
I/we hereby revoke the contract concluded by me/us for the purchase of the following goods:
(Name of the goods, order number and price)
Ordered on: Received on:
(Date) (Date)
Your name and address
/Nlavas adduses at
the buyer/consumer)
Date:
Customer's signature
Please fill out the form in block letters!